Electronic Acknowledgement Receipt					
EFS ID:	4256588				
Application Number:	09866878				
International Application Number:					
Confirmation Number:	4488				
Title of Invention:	SYSTEM AND METHOD FOR SMART SCRIPTING CALL CENTERS AND CONFIGURATION THEREOF				
First Named Inventor/Applicant Name:	John L. Coker				
Customer Number:	60975				
Filer:	William Leland Shaffer/Gina Yekelchik				
Filer Authorized By:	William Leland Shaffer				
Attorney Docket Number:	OIC0164C1US				
Receipt Date:	08-NOV-2008				
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Time Stamp:	14:47:05				
Application Type:	Utility under 35 USC 111(a)				

Payment information:

Submitted with Payment	no
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	1 Power of Attorney	021756-061500US_POA.pdf	42935	no	1
1 Tower of Attorney	021730 00130003_1 074.pdf	e6794cfe1965b70c0400884ac4c512494d4 13925			

Warnings:

Information:

Assignee showing of ownership per 37 CFR 3.73(b).	021756-061500US_373B.pdf	38991	no	1	
		e89eb81733d88f2b95a581ba132299f756c c4ca8			
Warnings:					
Information:					
		Total Files Size (in bytes): 81926			

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.